Who can cut Ultion keys from code?
Licensed Ultion Key Centres have access to the new mobile friendly decode website. This is in the login area of the Brisant website or directly at www.keycontrol-ultion.co.uk - use your existing Brisant login details .

How do I decode an Ultion key?
Enter the code on the key where it says 'Key number' and press 'Get key data'. You will then be transferred to your key requests log. If the request is approved you click on 'view' and see the cutting data.

Does this web tool decode all Ultion key codes?
Yes. All old and future Ultion codes can be decoded with this new tool.

Can I have the codes built into my automated cutting machine?
No. To assure the customers security no future Ultion key code data will be available for pre-loading.

What happens when I try to decode a protected key?
If the code you enter has been protected by the customer, the customer will receive an automatic email telling them that you have made a cut request. To approve they simply need to press the green button on the email.

Are all Ultion keys eligible for Key Control?
No. Only new locks with the new Key Control key fob are eligible. However, when cutting data is given for an old key code a new key control compatible code is also provided.

How do I know if a cut has been approved by the customer?
The email address registered to your Brisant login will receive an email confirming that approval has been made. From this moment the cut data will be available for 24 hours.

What happens whey I try to decode a non-protected key?
The cut data will be available to you immediately.

What if the customer has a new email address?
When the customer activates key control they can register a memorable question. If the customer tells you that they no longer have access to the registered email address you just click on 'Ask question' and enter their answer. If the answer matches that submitted at registration the cut data is released.

How many key codes are there?
With the new coding system every keycode is unique.

Can Ultion keys still be physically copied/traced?
Direct copies can be made over the counter if the locksmith has the correct machinery and genuine blanks.

How safe is the customer registration data?
Customers do not register their address or postcode. Even though the data is held securely, should it ever be compromised the data provides no address details.

How does a customer activate key control?
Activation has been combined with the free £1000 security guarantee on the Ultion website.